



CVS Caremark
620 Epsilon Drive
Pittsburgh, PA 15238

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JOHN Q SAMPLE
9501 E. Shea Blvd
SCOTTSDALE, AZ 85260

Your Prescription Card.
Your guide for savings.

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Dear Plan Member,

Welcome to your new prescription benefits. Attached is your Prescription Card. Be sure to take it to your pharmacy when you get a prescription filled for the first time. Use the ID number on the card to register at www.caremark.com, where you can order refills, check drug cost and coverage, print a claim form and more.

Your plan sponsor chose CVS Caremark to manage your prescription care and associated costs. We offer these tips to help you save money on your prescriptions:

- 1. Ask for generics first.** Generic drugs can cost up to 80 percent less than brand-name drugs.
- 2. Remember the preferred drug list.** If a generic drug isn't available, ask your doctor to prescribe a drug on your plan's preferred drug list, if appropriate. You will pay more for a brand-name medication not on the preferred list.
- 3. Order 100-day supplies of long-term medications** to save money. Sign up for CVS Caremark Mail Service to enjoy the convenience of having your medication shipped directly to you at no additional cost.
- 4. Fill short-term prescriptions at a network pharmacy.** You will generally pay more for short-term (30 days or fewer) prescriptions that are not filled at a CVS Caremark retail network pharmacy.

See the other side of this letter for a summary of your prescription benefits. If you have questions about your plan coverage, please call Customer Care toll-free at 1-800-318-2572. We're here to help you.

Research shows that individuals on average can save 30 to 80 percent by using generics. Source: Generic Pharmaceutical Association. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

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Your Prescription Benefit Plan Copay Overview

3 Tier Active Standard

	CVS Caremark Retail Pharmacy Network For short-term medications (Up to a 30-day supply)	CVS Caremark Mail Service Pharmacy/ State of CT Maintenance Drug Network For long-term medications (Up to a 100-day supply)
Generic Medications Ask your doctor or other prescriber if there is a generic available, as these generally cost less.	\$5 for a generic prescription	\$5 for a generic prescription
Preferred Brand-Name Medications If a generic is not available or appropriate, ask your doctor or healthcare provider to prescribe from your plan's preferred drug list.	\$20 for a preferred brand-name prescription	\$10 for a preferred brand-name prescription
Non-Preferred Brand-Name Medications You will pay the most for medications not on your plan's preferred drug list.	\$35 for a non-preferred brand-name prescription	\$25 for a non-preferred brand-name prescription
Refill Limit	One fill	None
Please Note: When a generic is available, but the pharmacy dispenses the brand-name medication for any reason other than doctor or other prescriber indicates "dispense as written," you will pay the difference between the brand-name medication and the generic plus the generic copayment.		

Note: If your prescriber believes that the brand drug is medically necessary, he/she can obtain a form at:

www.osc.state.ct.us/empret/indxhlth.htm

This form should be filled out by the prescriber and faxed to **1-866-309-2734**.

Where to fill your prescription

Choosing where to fill your prescription depends on whether you are ordering a short-term or long-term medication:

Short-term medications are generally taken for a limited amount of time and have a limited amount of refills, such as an antibiotic. You can fill prescriptions for these medications at any pharmacy in the CVS Caremark retail network.

- Choose from more than 64,000 network pharmacies nationwide, including independent pharmacies, chain pharmacies and 7,100 CVS/pharmacy locations.
- Find a participating pharmacy at www.caremark.com

Tip: To avoid filling out claims paperwork, bring your Prescription Card with you when you pick up your prescription, and use a pharmacy in the CVS Caremark retail network.

Long-term medications are taken regularly for chronic conditions, such as high blood pressure, asthma, diabetes or high cholesterol. You will generally save money by using mail service for these prescriptions.

Choose **one** of three easy ways to start using the CVS Caremark Mail Service Pharmacy:

1. Fill out and send in a mail service order form – use the one included in this welcome kit or print one www.caremark.com
2. Use the FastStart® tool found on www.caremark.com
3. Call FastStart toll-free at 1-800-875-0867

Customer Care

If you have questions about your prescriptions or benefits, you can contact Customer Care 24 hours a day, seven days a week. You can either e-mail customerservice@caremark.com or call toll-free at 1-800-318-2572. For TDD assistance, please call toll-free 1-800-863-5488.

Copayment, copay or coinsurance means the amount a plan member is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information.

CVS
CAREMARK | Prescription Card

RxBIN 004336
RxPCN ADV
RxGRP RX4750
Issuer (80840) 9151014609



 ID **123456789 01**
NAME **JOHN Q SAMPLE**

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Present this Prescription Card to fill your prescription at any participating retail pharmacy.

For more information, visit www.caremark.com or call a Customer Care representative toll-free at 1-800-318-2572.

Pharmacy Help Desk for Pharmacists: 1-800-318-2572

Submit paper claims to:
Caremark Claims Department
P.O. Box 52136, Phoenix, AZ 85072-2136

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